

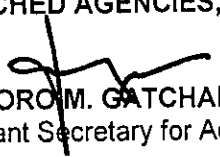
Republic of the Philippines

DEPARTMENT OF SCIENCE AND TECHNOLOGY

MAY 16 2018

MEMORANDUM

FOR : ALL HEADS OF DOST-CO, SECTORAL PLANNING COUNCILS,
ATTACHED AGENCIES, INSTITUTES AND REGIONAL OFFICES

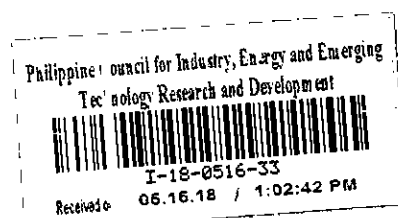
FROM :  TEODORO M. GATCHALIAN
Assistant Secretary for Administration

SUBJECT : IMPLEMENTATION OF MEMORANDUM CIRCULAR NO. 44, S. 2018

DATE : 11 May 2018

Transmitted is the copy of Malacañang Memorandum Circular No. 44, dated 4 May 2018 entitled *"Directing All Government Agencies and Instrumentalities, Including Government-Owned or -Controlled Corporations, to Respond to All Public Requests and Concerns Within Fifteen Days from Receipt Thereof."*

For your strict compliance.



Department of Science and Technology
Records Management Section (GSD)



**Office of the President
of the Philippines
Malacañang**

MALACAÑANG RECORDS OFFICE

Manila, May 7, 2018

SECRETARY FORTUNATO T. DELA PEÑA
Department of Science and Technology
Taguig, Metro Manila

Sir:

I have the honor to transmit for your information and guidance, a certified copy of Memorandum Circular No. 44 dated May 4, 2018 entitled **"DIRECTING ALL GOVERNMENT AGENCIES AND INSTRUMENTALITIES, INCLUDING GOVERNMENT-OWNED OR-CONTROLLED CORPORATIONS, TO RESPOND TO ALL PUBLIC REQUESTS AND CONCERNS WITHIN FIFTEEN DAYS FROM RECEIPT THEREOF"**.

Thank you.

Very truly yours,

DEPT. OF SCIENCE AND TECHNOLOGY	
RECORDS MANAGEMENT SECTION	
APPROVED BY	<i>Concepcion</i>
DATE & TIME	5/10/18 9:30 AM

ATTY. CONCEPCION ZENY E. FERROLINO-ENAD
Director IV

Department of Science and Technology
Records Management Section (GSD)



RMS-18-02115
8 May 2018 12:34:58 PM

**Office of the President
of the Philippines
Malacañang**

MEMORANDUM CIRCULAR NO. 44

DIRECTING ALL GOVERNMENT AGENCIES AND INSTRUMENTALITIES, INCLUDING GOVERNMENT-OWNED OR-CONTROLLED CORPORATIONS, TO RESPOND TO ALL PUBLIC REQUESTS AND CONCERNS WITHIN FIFTEEN DAYS FROM RECEIPT THEREOF

WHEREAS, Section 28, Article II of the 1987 Constitution provides that the State adopts and implements a policy of full public disclosure of all its transactions involving public interest, subject to reasonable conditions prescribed by law;

WHEREAS, Republic Act (RA) No. 9485, or the Anti-Red Tape Act of 2007, provides that the State shall take appropriate measures to promote transparency in each agency with regard to the manner of transacting with the public, with the objective of reducing red tape and expediting transactions in government;

WHEREAS, Section 5 (a) of RA No. 6713, or the Code of Conduct and Ethical Standards for Public Officials and Employees, provides that all public officials and employees shall, within fifteen (15) working days from receipt thereof, respond to letters, telegrams or other means of communications sent by the public and that the reply must contain the action taken on the request;

WHEREAS, the State shall provide the means to strengthen the people's channel of communication to the government by promoting and emphasizing the importance of responsive and service-oriented government agencies and instrumentalities, with the objective of fostering transparency and accountability;

NOW, THEREFORE, all government agencies and instrumentalities, including government-owned or- controlled corporations, performing frontline services as defined in RA No. 9485 are hereby directed to respond to all public requests and concerns within fifteen (15) days from receipt thereof, unless a shorter period is provided under applicable laws and issuances.

It is understood that "frontline services" under RA No. 9485 is defined as the process or transaction between clients and government offices or agencies involving applications for any privilege, right, permit, reward, license, concession, or for any modification, renewal or extension of the enumerated applications and/or requests which are acted upon in the ordinary course of business of the agency or office concerned.

This Memorandum Circular shall take effect immediately.

DONE in the City of Manila, this 4th day of **May**, in the year of Our Lord, Two Thousand and Eighteen.

By authority of the President:


SALVADOR C. MEDIALDEA
Executive Secretary

